



Yesterday, Today & Tomorrow

2018 Annual Report



Dear Friends,

It is with great pride and pleasure that Martha's Vineyard Community Services provides you with this Annual Report for our fiscal year 2018.

We could not do what we do or continue to meet the needs of our neighbors without the support of many caring community partners. Without the vision of our Board of Directors, the tireless energy, professionalism, and skills of our staff, and the donors who move our vision forward, we would not have been able to serve more than a third of the Island population last year.

For those who need the services we provide, there is nowhere else to go. We must always be prepared to meet both existing needs of today and emerging needs of tomorrow.

Whatever awaits, we are ready. With your support, as we have for 57 years, we will meet whatever the world brings our way – together.

So, please take some time to review this report. Join us in our pride at all that was accomplished, and engage with us in the work that awaits us.

With warm regards and appreciation,

Julie

Juliette Fay
Executive Director

Bob

Bob Egerton
Board President

2018

OUR YEAR IN REVIEW



Julie Fay and Bob Egerton

The mission of Martha's Vineyard Community Services is to enhance the lives of those it serves by meeting the comprehensive needs of individuals, families, and the community through a partnership of programs that provides accessible education and health and human services of the highest quality.

IMPACT

17,132

hours of therapy provided by the Island Counseling Center

135

Veterans supported through the Veterans Outreach Program

138

People supported through the Recovery Coach Program since 2016

IMPACT

The Thrift Shop is vital in supporting MVCS programs



MVCS Expands Addiction Treatment Services

The Island Intervention Center (IIC) opened its doors in May. IIC provides a triage system for urgent care, brief interventions, assessments, and immediate access to appropriate services for both mental health and substance use disorders.

IIC is an intermediate step for people who need a higher level of care, but may not need hospitalization. IIC's goal is to decrease the number and percentage of individuals hospitalized each year by taking a proactive treatment approach.

Pilot Detox Program Sees Success

The Detox Program began in 2016 as a collaboration between Martha's Vineyard Hospital, MVCS, Gosnold in Falmouth, AdCare and Stanley Street Treatment and Resources in Fall River. Since its inception, the program has placed nearly 200 individuals in detox creating a path toward recovery.

"What's happened on the Island in the last two years has been pretty amazing in terms of resources...The resources available are no question better today than they were three years ago."

- Richard Cucuru,
President of Gosnold in Falmouth

Student Group Aims to Educate Peers Around Sexual Assault

On April 27th, SWEAR leaders (Stand With Everyone Against Rape) led their third annual assembly for the junior class of Martha's Vineyard Regional High School where they spoke to their peers about sexual assault, consent, rape culture, toxic masculinity and how to be an active bystander.

Prior to the assembly, the SWEAR members, 24 students nominated by their teachers, completed a two day training retreat in order to become leaders and agents of change in their own school and community.

Sexual Violence Awareness Walk Has Added Emphasis

CONNECT to end violence held their 6th Annual Sexual Assault Awareness Walk, which raised over \$500 for victims and survivors of sexual assault.



Ryan Schwab-Doyon and son, George, attend the CONNECT walk. Photo credit: Gabrielle Mannino / The Martha's Vineyard Times.

survivors of sexual assault. The goals of CONNECT's awareness walks are to build community awareness, and show support for victims and survivors of sexual assault.

"It is events like this, with this visual presence, that let survivors know there is support and hope for healing."

- Jennifer Neary,
CONNECT Program Director

IMPACT

334

Survivors of domestic abuse or sexual assault have accessed support through CONNECT to end violence

60

Community members attended the 6th Annual Sexual Violence Awareness Walk



At Early Childhood Programs, Heather Quinn Settles In

Heather Quinn joined the MVCS team after Debbie Milne's retirement in July and has quickly become an incredible leader to both the Early Childhood Programs and MVCS. Heather oversees the Head Start Program, MV Family Center, and Early Education and Care Center.

Early Education and Care Center Receives NAEYC Accreditation

MVCS Early Education and Care Center successfully renewed their National Association for the Education of Young Children (NAEYC) Accreditation. The new five-year term of NAEYC Accreditation recognizes our Early Education and Care Center for their outstanding efforts in maintaining and improving quality care and education. NAEYC promotes high-quality learning by connecting practice, policy and research.

"The mission for all three of our programs is to strengthen families."

-Heather Quinn,
Early Childhood Programs Director

IMPACT

876

Children served through Early Education and Care Center

608

Families touched by Early Childhood Programs

When compared to FY17:

74% more grandparents served

145% more bilingual families served

IMPACT

21

Individuals provided employment through Island Employment Services

120

Community members attended educational training events hosted by the Family Support Center

31

Individuals served through Daybreak Clubhouse

MVCS Welcomes New Disability Services Director, Beth Wike

Beth Wike brings over 17 years of experience and passion to MVCS. Beth oversees Island Employment Services, Family Support Services, the School to Employment (STEP) program and is a lead coordinator of the Island Disability Coalition.



Beth Wike, Disability Services Program Director

"The beauty of inclusion is that the entire community has much to gain from bridging gaps and bringing folks together."

- Beth Wike, Disability Services Program Director

Finding your Passion is Job One

Disability Services Piloted a new School to Employment Program (STEP) in the 2017-2018 school year. STEP is a comprehensive transition program that provides students with individualized instruction, supports, and guidance as they prepare for life after school.

Three core components of STEP include:

1. Workplace Readiness Training
2. Job Exploration Counseling
3. Work-based Learning Experience (Internship)

STEP is funded by Massachusetts Rehabilitation Commission (MRC).

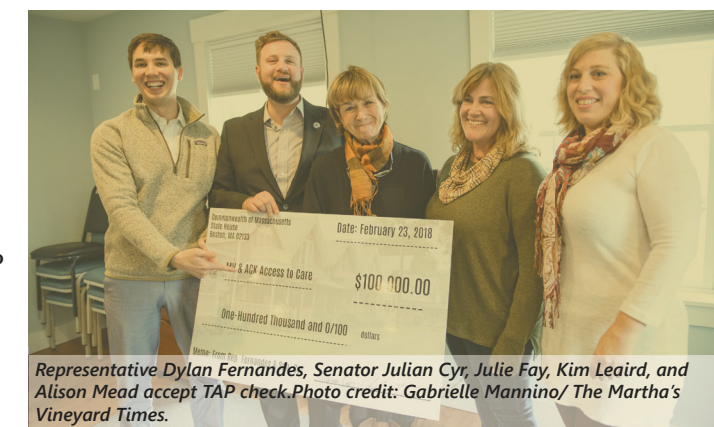
Island Wide Youth Collaborative Clinician's Continuing Education Series

Therapists, psychologists, psychiatrists, and other human service providers are required to acquire ongoing Continuing Education Units (CEU's) to stay current and certified in their respective fields.

In order to foster community collaboration between human service providers and offer clinician's the opportunity to receive in-person CEU trainings without traveling off-Island, the IWYC (in cooperation with Commonwealth Seminars) designed and implemented an Island-wide CEU series.

Participants reported:

- Gaining knowledge that could be immediately applied in their practices.
- A better sense of their colleagues' expertise.
- A sense of clinical community and cohesiveness.



Representative Dylan Fernandes, Senator Julian Cyr, Julie Fay, Kim Leard, and Alison Mead accept TAP check. Photo credit: Gabrielle Mannino / The Martha's Vineyard Times.

Transportation Access Program assists Islanders with off-Island medical travel

MVCS received \$100,000 of state funding to support the Transportation Access Program (TAP). TAP helps individuals and families with excessive costs of off-Island travel due to long-term illness and health/mental health needs requiring services not available on the Island.

IMPACT

52

Human service providers benefited from CEU courses

313

Families served through the IWYC

82

Individuals assisted with off-Island transportation via TAP

"It's an incredible feeling to see the love that people have for this community and for what we're doing."

- Jess Tartell, Thrift Shop Manager

\$577,789

of revenue brought in through Chicken Alley Thrift Shop to support MVCS programs

Chicken Alley Thrift Shop Cycle

1

Donations from the community stock the Thrift Shop

2

Community members and visitors shop, generating revenue for Chicken Alley Thrift

3

Revenue supports otherwise unfunded programs and services of MVCS

4

MVCS supports the wellness of our community, serving more than one third of the population each year



COLLABORATION & LOOKING AHEAD

Addressing a Growing Senior Population

MVCS Counseling Outreach and Referral for the Elderly (CORE) works with at-risk and mostly home-bound seniors in the community, addressing significant physical-and behavioral health, social and case management needs of seniors age 55+ at no cost to the client. The program responds to referrals from the Island's Councils on Aging, First Stop, VNA, physicians and other professionals as well as self-referrals.

Each year, CORE helps meet the needs of more than 100 individuals who might otherwise avoid treatment due to fears and/or inability to travel. As the senior population continues to rise, MVCS is looking toward the future in developing collaborations that support all who call the Island home, and enable seniors to age in place. CORE is funded by the towns, and by a Community Initiative Grant of the Martha's Vineyard Hospital.

MVCS has agreed to be the fiscal conduit and home for Healthy Aging Martha's

Vineyard (HAMV), an Island-wide initiative started in 2013 to plan, build and advocate to create an aging-friendly Island community that meets the needs of seniors aged 65+ and those who care for them. HAMV was one of the first age-friendly organizations in the state, and one of the first to be accepted by the World Health Organization/AARP Network of Age-Friendly Communities.

MVCS and HAMV will work in collaboration with the MV Commission. The commission will provide valuable data/research and population forecast, conduct policy analysis, provide grant writing support and provide financial support of \$10,000 annually. High priorities for FY19 and FY20 include Falls Prevention, Housing Modifications, Advanced Care Planning, Caregiver Support, and the development of a Greenhouse model of Assisted Living. Towns have agreed to fund the initiative for FY19.

"How they're (HAMV) thinking about healthy aging and aging in community by doing a strategic plan, getting partners together, thinking about things very globally and inclusively - are pillars of age-friendly communities that are developing across the state."

- Alice Bonner, Secretary for the state's Executive Office of Elder Affairs

1 in 3

Islanders will be over the age of 65 by 2030

CAPITAL CAMPAIGN

MVCS Launches Capital Campaign

Building a campus that supports community healing and wellness

The Situation Today:

Today, MVCS' programs and the buildings that house them have reached maximum capacity. We have long outgrown our current campus. Our ability to address the growing and changing needs of our community is limited by the size and condition of our current campus.

CURRENT CHALLENGES

- Shortage of space
- Unworkable building configurations that no longer serve our programs and our clients effectively
- An outdated and compromised environment that does not reflect the quality of treatment available; which can create a physical barrier to service at critical moments in our clients' lives
- Inadequate and outdated security to protect our vulnerable population

"We envision a unified community-based central campus that will support vital elements of a healthy community, enhance current programs, introduce new ones and enable us to face challenges head on today and tomorrow."

-Julie Fay, MVCS Executive Director



Vision for the Future

Through the generous partnership of the Martha's Vineyard Regional High School, we've secured the additional 1.9 acres of land adjacent to our current campus that will enable our expansion.

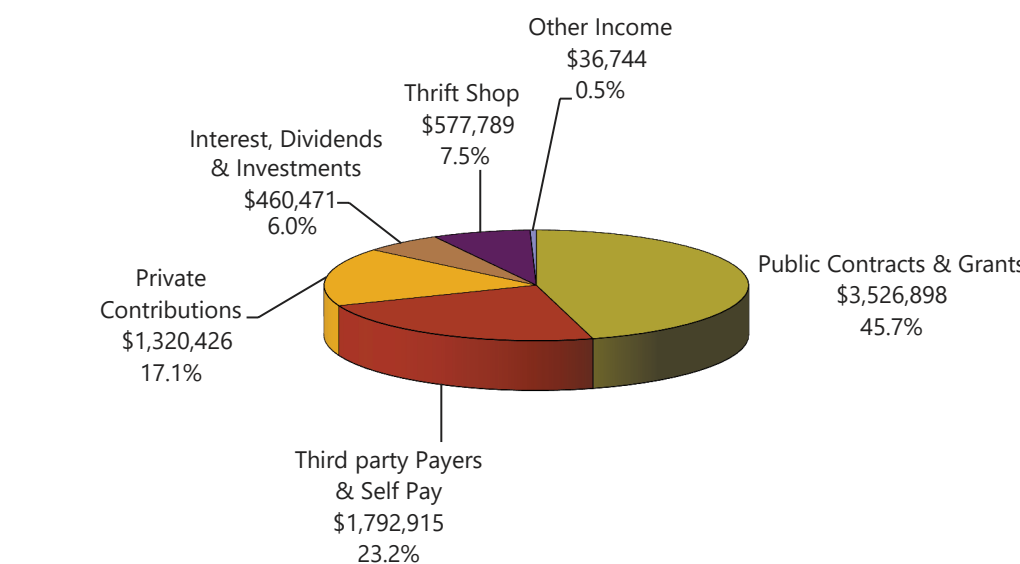
We have been working with South Mountain Company on plans for a 31,250-square-foot campus, designed to expand and enhance existing programs and services help eliminate wait lists and inefficiencies, and to create, grow, and sustain new services that will tackle the Island's emerging needs.

In addition to raising funds for a new campus, MVCS aims to grow the current endowment from \$7 million to \$12 million to support ongoing program growth and building maintenance.

BY THE NUMBERS

*Fiscal Year 2018 Statement of Activities
July 1, 2017 - June 30, 2018*

FY 2018 Revenue - \$7,715,243



THANK YOU DONORS

We are *deeply* grateful for all the generous gifts Martha's Vineyard Community Services received in the past year from our donors. To our volunteers and several in-kind donors - *your generosity of spirit, gift and time is appreciated.*

"We deeply believe in and support the work of Martha's Vineyard Community Services. The vitality of the Island and well-being of the community would not be the same without MVCS. The Island works because MVCS works for the Island."

- Marty Homlish



IMPACT

2,070

Volunteer hours from MVCS Board of Directors

1,522

Gifts made to MVCS

42

Gifts made to MVCS in honor of a loved one

To view our full donor list and contributions for Fiscal Year 18 (July 1, 2017 - June 20, 2018) visit:

www.mvcommunityservices.com/thankyou

FY18 MVCS LEADERSHIP

Board of Directors

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John Ferguson
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Sandra Grymes
Honey Heller
June Manning
Diane Nordin
Sandra Pimentel
Matt Poole
Paula E. Smith
Larkin Stallings
Patricia Washington

MVCS Management Team

Juliette Fay
Executive Director

Tom Bennett
Associate Executive Director

Fred Hare
Director of Administration and Finance

Jan Hatchard
Director of Development

Amy Houghton
Director of Human Resources

Catherine Flynn
Contracts Coordinator



Program Directors

Susan Mercier
Island Wide Youth Collaborative

Jennifer Neary
CONNECT to end violence

Jessica Tartell
Thrift Shop Manager

Heather Quinn
Early Childhood Programs

Beth Wike
Disability Services

Jennifer Vogel
Island Counseling Center